*Please use Firefox or Internet Explorer

Go to: www.cityofdavis.org

Select the dropdown of “Pay Bill or Ticket” in the services box and select “Pay Utility Bill”

Now select “Pay City Services Online”
Select “New User”
The red here is not an error; it is just the system letting you know that only one of these fields must be entered.

Fill in the required information

Once the fields have been filled out, select “Create New User”
Select “OK” and you will receive an email address verification from System Admin.

**** Please save this email for future reference. **** This email address was registered at Click2Gov. To enable your email, click on the link below.
Attention AOL Customers - you may have to copy and paste the URL into the Address Box.

If you have any questions, please call the IS Division Helpdesk at (530) 747-8200.
Thank you and have a nice day.

Click this link to enable your account: http://Davis.city.coolinsights.com/7001/1/enableEmail.html?enableEmail=true&userId={2}&emailId={3}&confKey={4}

Now select the link to enable your online account.

Select “OK” and return to the utility home page.
Select “Login”

Input your email address and password and select “Logon”
Click "Select Account"

Then select "Add Account"
This is not an error, this is just letting you know what information the system needs.

“Bill Date” will be the first date on your utility statement (EX. 10/01/2017)

Input account number before the dash here…
…and after the dash here

“Total Amount Due” will be the total amount due on your current utility bill

Once all filled out, select “Submit”
You can see that the account was added successfully.

Now click “Select Account”
Now select the account number to look at your property in detail.

If you need any further assistance for the online system, please contact us either by email (financeweb@cityofdavis.org) or by phone 530-757-5651.