Multiple Accounts and Meters in AquaHawk

For water customers with multiple meters on a property or multiple accounts to manage, you can view all of your accounts and/or meters under one main account registration in AquaHawk. See below for information on registering multiple accounts, switching between multiple meters and/or accounts, or removing an account.

Registering Multiple Accounts

1. Go to the City of Davis AquaHawk page and sign-in. If you have not already registered an initial account with AquaHawk, follow the registration instructions at SaveDavisWater.org.
2. Click the down arrow in the far-right corner of the customer portal next to your name.
3. Click the Register Accounts button.

4. Fill in the account number, account name and service address that you would like to add.

5. Click Add to complete the registration.
6. Repeat this process for each account you would like to add to your registration.
Switching Between Multiple Meters

1. To view multiple meters under one account, click on the arrow in the Search box and choose the meter you wish to view.
2. The Meter # above the Usage Graph will change.

Switching Between Multiple Accounts

1. To view multiple accounts under one registration, click on the “x” in the Search box and choose the account you wish to view.
2. The Account # above the Usage Graph will change.

Removing an Account

1. Sign-in to the City of Davis AquaHawk page.
2. Click the down arrow in the far-right corner of the customer portal next to your name.
3. Click the Register Accounts button.
4. Click on the account (row) you wish to remove.
5. Click remove.